



PREFERRED CUSTOMER
ENERGY SAVINGS PLAN



Where "Service" Counts

WWW.LONGENERGY.COM

Serving the Capital Region including Columbia, Albany, Schenectady, Saratoga, Schoharie, Rensselaer, and Montgomery Counties

DELUXE PROTECTION PLAN

PARTS AND LABOR COVERAGE

- OIL BURNER**
burner coupler
burner motor
nozzles
pump strainers
ignition transformers
ignition cables
ignition electrodes
oil burner pumps 1725/3450
solenoid valves (oil)
nozzle assemblies
pump couplers
blast tubes
nozzle lines
burner/blower heads
retention heads
burner switch
- OIL TANKS**
oil filter cartridges
vent alarms (basement tanks)
oil lines (exposed only)
fire-o-matic oil valve
tank gauges
- FURNACES**
fan motor/blower up to 1/3 H.P. (excluding variable speed motors)
fan belts
fan and limit controls
- CONTROL AND RELAYS**
stack relays
cad cell relays
cad cell eye
- MISCELLANEOUS**
draft controls (barometric only)
smoke pipe
combustion chambers
low voltage wiring
set back thermostat

THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement payment for qualifying tanks and a \$200 payment immediately for non-qualifying tanks. Upgrade to \$2,000 tank warranty for \$59.

10% DISCOUNT ON ALL OTHER SERVICES

Long Energy Service customers receive 10% off all additional services.

PREMIUM PROTECTION PLAN

PARTS AND LABOR COVERAGE

- OIL BURNER**
burner coupler
burner motor
nozzles
pump strainers
ignition transformers
ignition cables
ignition electrodes
oil burner pumps 1725/3450
solenoid valves (oil)
nozzle assemblies
pump couplers
blast tubes
nozzle lines
burner/blower heads
retention heads
burner switch
- CIRCULATOR**
tao 007 circulators (Existing)
circulator coupler
circulator motor
- OIL TANKS**
oil filter cartridges
vent alarms (basement tanks)
oil lines (exposed only)
fire-o-matic oil valve
tank gauges
- FURNACES**
fan motor/blower up to 1/3 H.P. (excluding variable speed motors)
fan belts
fan and limit controls
registers
- WATER**
700 vents
zone valves up to 1" water feeders
relief valves
tankless coil add flush 1x/yr
flo control valve up to 1 1/4"
- CONTROL AND RELAYS**
stack relays
cad cell relays
cad cell eye
circulator relays
aquastats
- MISCELLANEOUS**
draft controls (barometric only)
smoke pipe
combustion chambers
low voltage wiring
steam gauge glass
altitude and pressure gauge
steam pressuretrols
extrol tanks
set back thermostats

THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement payment for qualifying tanks and a \$200 payment immediately for non-qualifying tanks. Upgrade to \$2,000 tank warranty for \$59.

10% DISCOUNT ON ALL OTHER SERVICES

Long Energy Service customers receive 10% off all additional services.

AIR CONDITIONING COVERAGE

20% DISCOUNT ON PARTS AND LABOR

Customers will receive a 20% discount on parts and labor.

ANNUAL TUNE-UP & INSPECTION

1. Clean and inspect outside condensing unit and check for proper operation and air flow. This is the #1 reason for air conditioning compressor failures. Proper care will decrease the operating cost and increase the life of the unit.
2. Check outside condensing fan blade for tightness and proper operation.
3. Inspect and clean condensate drains and pumps to avoid any unnecessary water damage.
4. Check refrigerant for proper pressure and possible leaks
5. Inspect all controls for proper function cycling and any dangerous conditions that may exist.
6. Lubricate blower assemblies, check blower belts and motors to extend equipment reliability
7. Check amp draw and capacitor for proper operation.
8. Check and replace air filter, if necessary, for proper air flow and operation.
9. Clean evaporator coil if accessible.
10. Check superheat/sub-cooling charge for proper temperatures

ANNUAL TUNE-UP & SAFETY INSPECTION (INCLUDED IN BOTH PLANS)

1. Inspect and vacuum boiler/heat exchanger and flues
2. Inspect and vacuum smoke pipe and chimney base
3. Inspect condition of combustion chamber
4. Replace fuel filter and air filter (if applicable, customer supplied).
5. Oil all motors and bearing assemblies
6. Service oil burner to include:
 - inspect and adjust electrodes
 - replace nozzle and fuel unit strainer
 - inspect retention head, fan, and air tube
7. Test all safety controls and limits, ignition system, thermostat, and relays for proper operation

OPTIONAL OIL FIRED WATER HEATER COVERAGE PROTECTION PLAN*

TUNE-UP & SERVICE
Coverage includes tune-up and service (parts & labor).

**The optional Oil Fired Water Heater Plan must be purchased with either the Premium, Deluxe or Energy Plan*



LONG ENERGY
PO BOX 9006
ALBANY, NY 12209